# **Customer Flow**

## **Primary Actors:** Customer

## **Preconditions:**Network connection is active

### Customer has working payment method

## **Basic flow of events:**

### Customer enters website

### Customer sorts music

### Customer Adds 1 or more songs to the cart

### Customer purchases music

### Payment is confirmed

### Customer attains music.

## **Alternative flows:**

### 3a. Customer goes to shoping cart before adding music.

#### 3a1. Cart will be empty and display message about adding music.

### 5a. Customers payment method is invalid

#### 5a1. Displays error message and asks to check and reenter information

### 6a. Customer cannot attain music

#### 6a1. Error message is displayed

#### 6a2. Phone number for customer serviec is displayed.

**Administrator flow**

**Primary actors:** Administrator

**Preconditions:** Network connection is active

**Basic flow of events:**

1. Administrator logs in
2. Administrator adds/deletes/edits desired music
3. Website updates
4. Administrator logs out.

**Alternate flows:**

1. Administrator can’t log in
   1. Displays error message
   2. Retry login
2. Add/delete/edit doesn’t work
   1. Display error message
3. Website fails to update
   1. Display error message
   2. Prompts user to retry